

INTERNAL OVERSIGHT DIVISION (IOD)

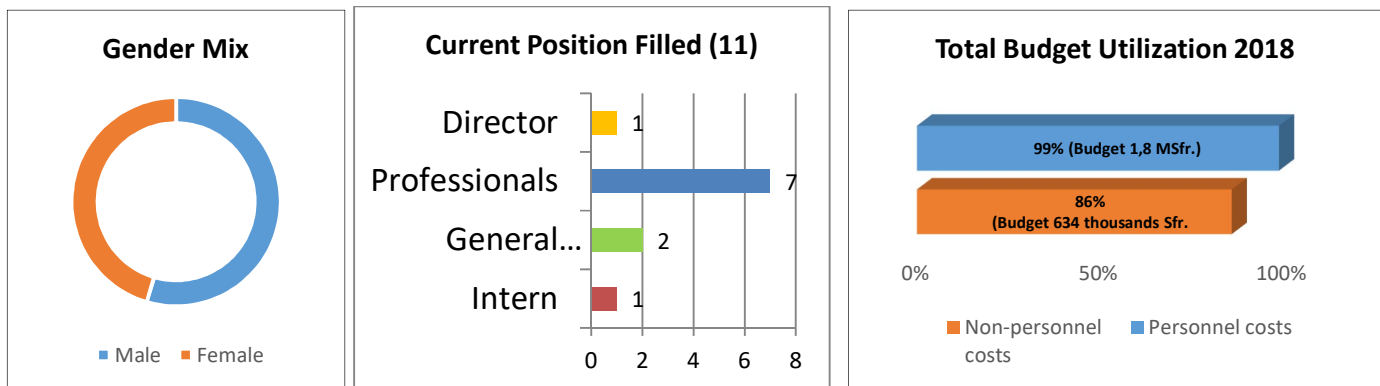
DASHBOARD

January to December 2018

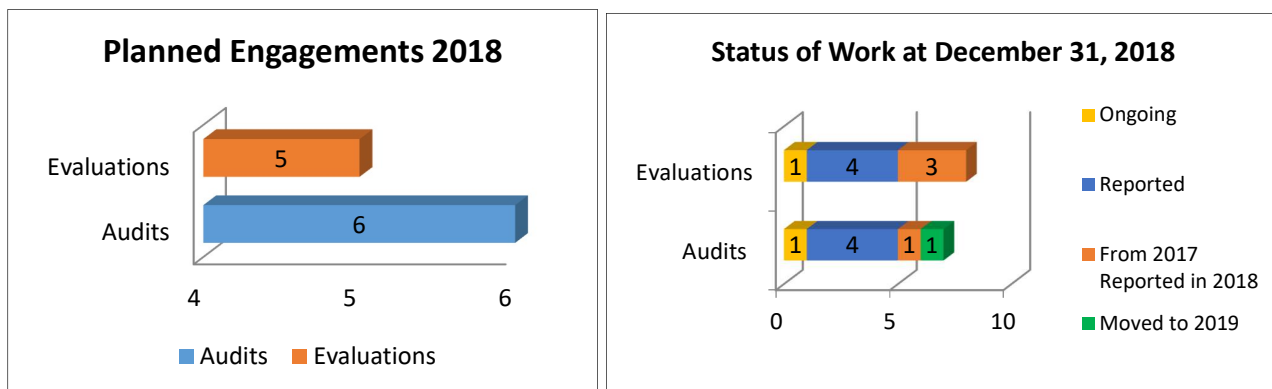
CURRENT OVERSIGHT ACTIVITIES AT A GLANCE

REF	Outstanding Task at December 31, 2018	Phase
EVAL 2018-04	Evaluation of WIPO Partnerships	Reporting
IA 2018-05	Audit of the Management of Funds-in-Trusts	Reporting

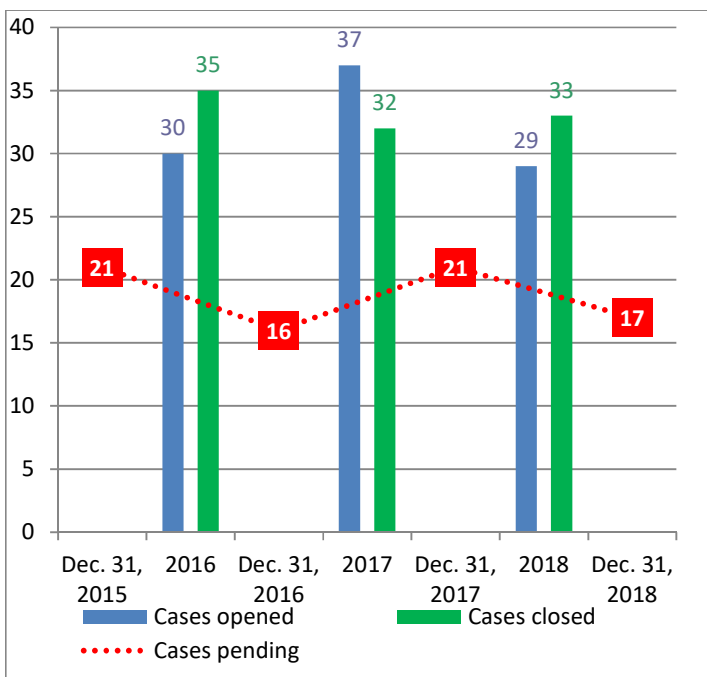
IOD HUMAN AND FINANCIAL RESOURCES IN 2018



AUDIT AND EVALUATION ACTIVITIES OF 2018



INVESTIGATIONS ACTIVITES OF 2018



Category of cases opened in 2018	2018	
Abuse of work time	2	7%
Unauthorized outside activities	4	14%
Insubordination and other inappropriate behavior	7	24%
Other failure to meet the standards of conduct for international civil servants	1	3%
Harassment (non-sexual), Discrimination	1	3%
Procurement irregularities	1	3%
Breach of confidentiality	3	10%
Misuse of WIPO funds or assets	1	3%
Retaliation	2	7%
Recruitment irregularities	3	10%
Negligence at work, obstruction to WIPO operations	2	7%
Abuse of position or status	2	7%
Grand Total	29	100%

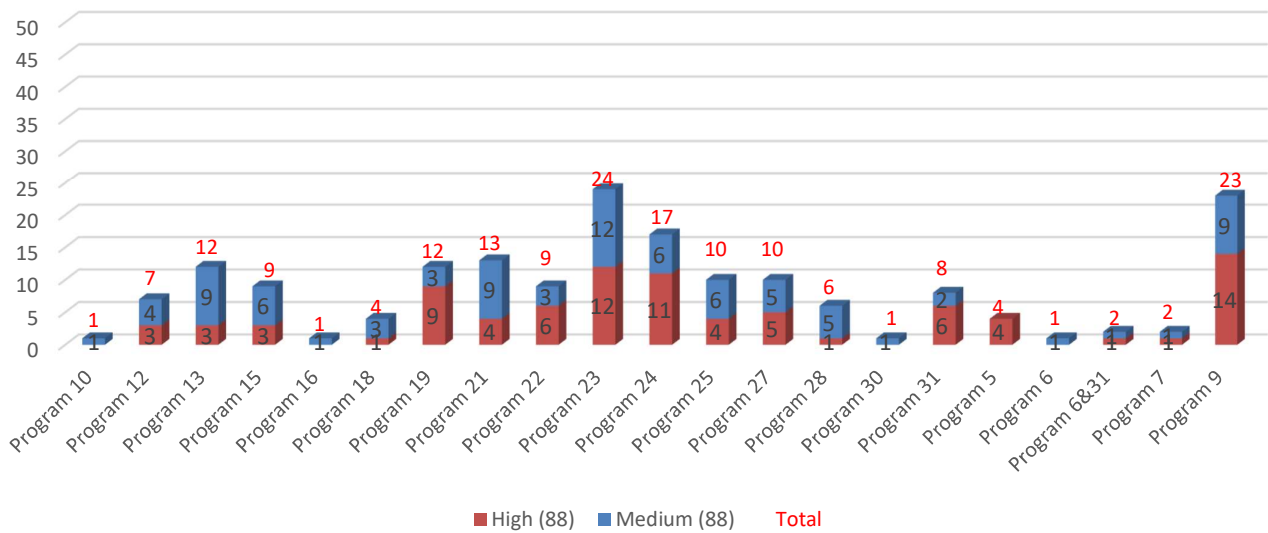
WIPO OPEN RECOMMENDATIONS STATUS AT December 31, 2018

QUICK STATS

- **Open recommendations at January 1, 2018 – 182 (High 98; Medium:84)**
 - Recommendations added - 78
 - Recommendations closed - 84
- **Open Recommendations at December 31, 2018 – 176 (High 88; Medium 88)**
- Reports issued between January - December 2018:
 - Evaluations – 7 (3 Evaluation from 2017 reported in 2018)
 - Audits – 5 (1 Audit from 2017 reported in 2018)
 - Investigations - 10
 - Management Implication Reports - 2
- Customer Satisfaction – Cumulative Average Satisfaction Rating at December 31, 2018:

Post assignment Surveys	After One Year Surveys
85%	76%

Open Recommendations by Program and Priority (176)



Overdue Recommendations as a Percentage of Total Open Recommendations - by Program

