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FORUMON CREATIVITYANDINVEN TIONS -ABETTERFUTUREFOR HUMANITYINTHE21 ST CENTURY

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INVENTIONSANDINNOVATIONS:KEYELEMENTSINSTRIVEFOR
COMPETITIVE ADVANTAGES
CONDITIONSNECESSARYFORCREATINGANINNOVATION
FRIENDLY ENVIRONMENT

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<u>Tableofcontents</u>

	pages
INTRODUCTION	3
INVENTION	3-4
INNOVATION	4
EDUCATION	5
INFORMATION	5
RECOGNITIONANDREWA RDS	5-6
GOVERNMENTPOLICIES, INCLUDINGTAXPOLIC IES, SUPPORTIVE OFINNOVATION	6
SUPPORTIVELEGALAND REGULATORYFRAMEWOR K	6
ANEFFICIENTINTELLE CTUALPROPERTYSYSTE M	7
WORKFORCEANDLABOREN VIRONMENT	8
ADEQUATEINDUSTRIAL, TECHNOLOGICALAND R&DINFRASTRUCTURE	8
COMPANYCLIMATEANDCULTUREOPENFORINN OVATION	8-9
ENTREPRENEURIALSPIR IT	9
AVAILABILITYOFFUND S&FINANCIALRESOUR CESFORINNOVATION ANDINNOVATIONB ASEDSTART -UPS	9-10
CONCLUDINGREMARKS	10

INTRODUCTION

- 1. ThemainthemeofourForum"CreativityandInventions —ABetterFuturefor Humanityinthe21 stCentury,"suggeststhatinventions,innovationsandcreativityarea guaranteefor abetterandbrighterfutureforgenerationstocome.Passagesfromonecentury toanother,fromonemillenniumtoanother,haveencouragedmankindtohopeforthebetter. Creativity,inventionsandinnovationshavebeenconsideredasthemostimportant componentsdrivingtechnologicalandsocialprogress.However,theyjustdon'thappen; theyaretheresultoflongandhardwork.
- 2. Intimesfilledwitheconomicandpoliticalupheaval, withincreasing competition pressure, the objectives of countries, companies and organizations should be securing and fostering the fastest rate of innovation and creativity. In many cases the sewill be the key factors that will determine political and business leaders' decisions.
- 3. Todaycompanies allovertheworldarelookingforwaystogrowfastenoughtosatisfy theirshareholdersandtoreassuretheircustomersandemployees. Manycountriesalsorealize thatthedemandforinnovativeproductsisrisingandtryhardtoboostnationalinnovati ve capacity. Thereisapressingneedtorethinknationalresourcecommitmentsandpolicies, in particularinrespectofenhancingcreativity, inventionandinnovation, and entrepreneurial spirit.
- 4. Todescribethe 21 st century today, every bod yspeaks of inventions and innovation, the information society, the knowledge age, the power of intellectual property, etc.; the sewill be comerciality under certain conditions. With this presentation we would like to drawy our attention to a number of elements and conditions needed for creating an environment supportive for enabling invention and innovation.

INVENTION

- 5. Aninventioncanbeanactivityoraresultandwewillusetheterm"result". An inventioncanbedescribedassomething new, that never existed, oranew solution to an existing problem.
- 6. Creatingordevelopinginventionsrequiresimagination, analytical qualities, information and the courage to break out of traditional schemes of thought and habitual ways of accomplishing tasks.
- 7. Inventionsaretheresultofhumancuriosityandcreativity. Inventionsarecreatedor developedby individuals or byteams of individuals.
- 8. Mostinventionsarerelatedtoincrementaldevelopmentoftechnol ogy,afewwillbe pioneeringinventionsorbreakthroughinventions. Usuallyinventionsrepresenttechnological solutions,buttodayanincreasingnumberofinventionsaremade(andregistered)infields quitedistantfromtechnology,suchasgeneticrese arch,businesssolutions,Internet applications,etc.
- 9. Ingeneral, breakthrough inventions (or pioneering inventions) need a lot of incremental improvements (most of which can also be patentable inventions) to be come use able products and tech no logy.

- 10. Technologyandinventions, asafundamental partofit, are, by nature, both private goods increation and public goods in productive use or consumption. They are private goods in sofar as their creation consumes both mental and phy sical resources of inventors and researchers, which are the reby diverted from other production or consumption activities. Once technology or inventions become available in the form of information, however, they lose their characteristics as private goods.
- 11. These characteristics of technology and invention create a dilemma. If all are free to use technology and inventions, which have been created, who will be willing to be arthecosts associated with their creation? One of the basic rationa less of the patent system is to provide such an incentive for the creation of new technology and inventions. It does this by offering to inventors exclusive rights to commercially exploit patented inventions for a limited time in return for the disclosure of the invention stothe public.

INNOVATION

- 12. Innovationistheprocessofbringinganinventiontotheusers, to the market place, to industrial application.
- 13. Innovationisplanned;itdoesn'tjusthappen.Therefore,aninnova tionvisionand strategyisessential.Aninnovationstrategyincludeseffectiveanalyticaltools,arealistic viewofopportunities,contingencyplansandplayinguptoyourstrengths.
- 14. Whileinventiondependsverymuchontheindividualan dhis/hercreativemind, innovationisaprocessthatrequiresteamwork,excellentcooperationofmanydifferent professionals -inventors,technologists,processandproductengineers,designers,marketing specialists,lawyers,financialspecialists,sal esanddistributionspecialists,etc.,nottoforgeta veryimportantcategory –entrepreneurs.
- 15. Anentrepreneuristheplay -makerwhowillrealizethebusinesspotential(market potential)ofaninventionandbringtogetherallthoseinvolved intheinnovationprocesswith theobjectiveofgeneratingbenefitsfromtheuseofaninvention —beitanewproduct,an innovativeprocessortechnologyoramoreeconomicalproductionmethod,etc.
- 16. The success of an innovation will depend , to a large extent, on how much of a competitive advantage it may create, compared to existing products of technologies or processes, used and commercialized by competitors.
- 17. Innovationwilldevelopandflourishinaneconomicandsocialenvi ronmentopento changeandprogress. Public policy and the resulting general attitude of society towards risk, failure, science and innovation can strongly influence businesses' ability to develop or implement their strategies. This is particularly cruci alfors mall companies with less managerial and financial resources to help them go against the stream.
- 18. Hereafter, we will discuss briefly the most important conditions or factors that characterize an innovation friendly and supportive environment.

EDUCATION

- 19. Boththegeneraleducationlevelofthepopulationaswellasspecial(scientific, professional)educationandvocationaltraining, are important conditions for an innovation supportive environment.
- 20. Forpublic policy makers, the challenge is to overhauled ucation systems that still tend to place excessives tresson a cademic knowledge and compartmentalized courses that do not help to convey the idea of innovation and do not nurture entrepreneurs hip.
- 21. Changedoesnotnecessarilyimplymorepublicmoneyineducation. Mostschoolsand universitiessuffermorefromalackofflexibilitywithintheirownstructures, which prevents them from a djusting and reformulating their programs. They also suffer rom the lack of dialogue with, or understanding of, industry and the path of progress.
- 22. Tochangethis, we need to start to regard universities and schools as an integrated part of innovation.
- 23. Oftenaccesstothe "talentpool" has become one of the first motives for companies to transfer innovation assets off shore and, for that reason, if governments wish to attract for eign investment, they must encourage the development of the "talent pool" in their respective countries.
- 24. Thecultureofinnovativecompaniesmustbebasedonacceleratedandcontinuous learningandbecommittedtocontinuousinnovation. This requires creatives pirits, risk wholove adventure and are not a fraid of making mistakes and innovators wholove challenges and visionaries who will turn their dreams into realities. Under the current education systems in many countries, they are not that easy to find.

INFORMATION

- 25. Thefreeflowofinformationisextremelyimportantforinv entionandinnovation. Informationontheneeds and expectations of consumers and users are essential for the success of any innovation. Information is the basis for planning of the innovation process.
- 26. Informationonactivities of competitor sorother R&D teams can be very useful in developing inventions and for the outcome of the innovation process. Patent documents contain important technological, legal and business information that can be very useful for the product development and commer cialization stage.

RECOGNITIONANDREWA RDS

- 27. Publicandprivaterecognitionandrewardsplayaveryimportantroleintheinvention and innovation process. Any inventor or researcher expects that his/herwork will receive recognition (moral and emotional satisfaction) and will be rewarded materially.
- 28. Onethingisclear –thereshouldexistafairbalancebetweenmoralandmaterial rewardsofferedtoinventiveandcreativepeople,otherwisethereishighriskthattheywill

loose interest to apply and develop their innovative and creative potential for the benefits of the company or society.

- 29. Recognitionandrewardsatthenationallevelareveryimportanttocreateapositive imageofinventorsandresearchers.Furt hermore,itcontributestoestablishingrolemodeles thattheyoungergenerationneedstofollowandreplicate.
- 30. Experienceshowsthatcompanies, which have created and applyspecial reward schemes for inventive and creative collaborators, are not only among them ost competitive in their specific field of technology, but also very attractive as employers.

GOVERNMENTPOLICIES, INCLUDINGTAXPOLIC IES, SUPPORTIVEOF INNOVATION

- 31. Governmentscanplayanimportantroleinimprovingt hewaytheinnovationprocess works. Tostartwith, many excellentscientificide as are neverturned into commercially viable products because scientists or inventors do not always have the necessary commercial and managements kills, nor do they understan dthe needs of consumers.
- 32. Publicpoliciescanalsoaffectdevelopmentcosts, the time needed to bring a product to the market, regulatory uncertainties, the choice of technologies and consumer confidence.
- 33. Afurtherchallengefo rpublicpolicy -makersistodefineacompetitionpolicywiththe rightbalancebetweencompetitiveintensity -fundamentaltostimulatinginnovation -andthe recognitionthatcollaborationbetweencompaniesalsoneedstobeencouraged.
- 34. National competition laws should allow companies to carry out R&D viajoint ventures or large international partnerships, in order to achieve critical mass. This is particularly important for SMEs.

SUPPORTIVELEGALAND REGULATORYFRAMEWOR K

- 35. Iti snosecretthatinmanycountriestaxenvironmentandregulatoryframeworkasa wholearenotparticularlybeneficialtoinnovation.Forexample,EUMemberStateshave adoptedverydifferentapproachestocompanytaxationthataffectinnovation.Forexa mple, thereexistsawiderangeofrisk -capitaltaxsystems,makingforcomplexandcostlylegal procedures,whichobstructtransnationalinvestments.Taxsystemsalsotendtofavordebt financingtothedetrimentoflong -termfinancingwhichleadstound er-capitalizationofSMEs andweakenstheircapacitytoengageininnovativeprojects.
- 36. Theeffectofregulatoryprocessesoncostandtimenecessarytobringanewproductto themarkethasalsoastronginfluenceontheinnovationprocess. Regulationisnotbadperse. Theproblemfacingmanyinnovativecompaniestodayisnothighstandardsbutinefficient, litigiousandtime -consumingregulatoryprocesses.Forexample,accordingtoUNICE,in manyEuropeancountries,chargesfornecessary paperworkhaverisendramaticallyoverthe last20years.
- 37. Publicpolicy -makersneedtostreamlineregulatoryprocessesandmakethemmore flexibleandpro -innovative. Thereshould also be more transparency and predictability. For this, it is essential for public officials and legislators to learn about the innovation process and

new and emerging technologies, so as to be able to understand the basic characteristics of new sectors that need to be regulated.

- 38. Forpublicpolicy -makers, the challenge is to facilitate rather than regulate, and to protect in order to give companies the greatest freedom to experiment.
- 39. Theroleofpublicpoliciesinpromotingapositiveattitudetowardsscienceand technologyiscrucial. Inordertosustainacontinuousflowofinnovation,itisessentialto haveanadequatesocialconsensusinfavorofnewtechnologiesandthemutationsthatthey imply.Besides,sophisticatedanddemandinglocalcustomerscanbeconsideredakey competitveadvantage.
- 40. Specialattentionshouldbegiventowardsthecreationofalegalorregulatory frameworkguaranteeingtherightsofinventorsandothercreatorstoafairshareofthe benefitsthattheirinvention/innovationhasgeneratedfor thecompanyorsociety. Sucha frameworkis, inparticular, important for the employed inventors and innovators.

EFFICIENTINTELLECT MLPROPERTY SYSTEM

- 41. Astheeconomyshiftsfromaproduct -basedsystemtoaknowledge -basedone, managersn eedwaystomanagetheirinvestmentsinintangibleassetsthatdriveinnovation. ButkeepingintellectualpropertysecureinthiseraoftheInternet,withhighstaffmobility, andopencommunication,hasbecomeverydifficult.Companiesneedanewvision to becomeawareoftheprofitstheycouldmakefromgrantinglicensesorofthetechnological informationandtechnology -watchpotentialstoredinpatent -officedatabases.
- 42. Companiesmustidentify, assess, manage and exploit their intangible assets a cross the whole enterprise.
- 43. Irrespective of the various critics expressed, the intellectual property system is still the best means to protect IPRs. It offers a legal security to inventors and investors.
- 44. Arecentstud ybyMerrillLynch&Co.showsthatpatentingactivityinrecentyearsis higherthananytimebeforeoverthelastcentury.In1998,theUSPTOgrantedover 600 patents,peronemillionUScitizens,whichishigherthantheaveragefigureofthe1990s, 450patentsperonemillion.Accordingtohistoricaldatathehighestrateofpatentsgranted forthe20 thcenturywasin1916 –500patents,peronemillionUScitizens.
- 45. Forpublicpolicy -makers,thechallengeistooverhaulaclumsyadminist rativesystem whichcurrentlyhindersthediffusionofideas(throughjointventures,technologytransfers andlicensing)byfailingtoprovidetheconditionsnecessaryforefficientenforcementof IPRs,orbecausethecostanddurationofcourtproceeding sintheeventofadisputearevery high.
- 46. Todayconsiderableeffortsareemployed,bothatthenationallevelasinternationally,to widenthescopeofIPprotection—ontheonehandtoincludenew,hightechareas(suchas geneticengine ering,internetbasedinventions,etc.)andontheother—toofferprotectionfor IPRsrelatedtotraditionalknowledgeandfolklore.AlsotheIPprotectionsystemhasbecome widerknownandaccessibleforpeopleindevelopingcountries.

WORKFORCEAND LABORENVIRONMENT

- 47. Excessiverigidityinmanynationalsocialandinstitutionalstructuresconstitutesamajor obstacletopeoplewishingtocombineentrepreneurshipwithotheractivities. Thissituation makesitdifficult,ifnotimpossible ,forexample,forauniversityteachersimultaneouslyto becomeanentrepreneurinthe EU, whereasthis is virtually routine for certain types of teachers in the USA. Stronger coperation between universities and businesses should be encouraged to support the innovation process.
- 48. Amongthearrangementsthatcouldbeconsideredareequityinvestmentsinspin -off companiesandwaysofinvolvingacademicandresearchstaffbothinexistingcompanies operatingintheirfieldofexpertise, and in spin -offcompanies. The rigiddivision between the business world and other spheres, for example the academic sector, creates a barrier in the diffusion of ideas and obstructs the vital flow of technology transfer between universities and businesses.
- 49. Rapidimplementationofinnovationsmayresult, in the shortterm, in joblosses for certain types of qualifications, which become obsolete or in the rapid need for specific skills. At the company or policy level, short -term, part -time, temporar yemployment, sabbaticals, employe etraining and requalifications chemes or the combination of various activities (e.g. industry/academics) are to be better accommodated.

ADEQUATEINDUSTRIAL, TECHNOLOGICALANDR & DINFRASTRUCTURE

- 50. Research and innovation can be costly. For that reason many SMEs do notengage in active R&D work, but rely on ad -hocoroccasional innovations. On the other hand innovative entrepreneurs, inventors and start -upcompanies of tenne edtechnological, design or other R&D based expertise to develop their inventions into marketable innovations. The majority of them would need experts ervices, R&D services related to the productor innovation development, which constitute part of the R&D infrastructure.
- 51. Tobuildthecriticalmass,bothintermsoffinancialandhumanmeans,necessaryto developnewtechnologiesorestablishnewindustrystandards,companiesneedtoinvolve everyoneintheirextendedenterprise-employees,suppliers,partners,customers,an competitors-intheinnovationprocess.Strategicalliancesandpartnershipsareawayto achievethis.

COMPANYCLIMATEANDCULTUREOPENFORINN OVATION

52. Asscientists,researchersorinventorsdonotalwaysunderstandtheconsumer' sneed, someexcellentscientificideasareneverturnedintocommercialsuccesses. Toavoidit, innovativecompaniesencourageitsstafftoexpandtheircreativityandinnovationthinking from research to the delivery of the new products in the hands of customers. This requires corporate culture and management systems that align corporate strategy, business processes, resources, organization and learning across the enterprise. Above all, innovative companies are flexible learning organizations with aculture committed to continuous innovation.

53. Thecultureofinnovativecompaniesmustbebasedonacceleratedandcontinuos learningandbecommittedtocontinuousinnovation. This requires acreative spirit, risk takers whole veadventure and who are not a fraid of making mistakes, innovators whole veallenges and visionaries who will turn their dreams into realities. In many countries though, under their currented ucation systems, they are not that easy to find.

ENTREPRENEURIALSPIR IT

- 54. Privateandpublicsectorsmustjointheireffortsinactionsaimedatpromotingan innovativedynamism, acultureofinnovationandanentrepreneurialspirit.
- 55. Inthiseraofglobalization, there is no safehaven where innovation cannot penetrate. The so-called "traditional" industries also base their current successes on continuous innovation. In fact, there are no "low tech" or "traditional" industries only companies that fail to incorporate new ideas and methods in their products and processes.
- 56. Companies that fall into that category of tendos obecause the yenjoyamon opoly position or protection from the state. De regulation of industrial sectors obliges these companies to reinvent themselves and develop new products and services.
- 57. The challenge for public policy makers is to craft the liberalization process carefully in order to stimulate vigorous local and international competition as quickly as possible, while giving formerly protected companies the opportunity to reinvent themselves. Policy makers must balance the sepotential benefits with threat stothe "universal" delivery of services.

AVAILABILITYOFFUND SANDFINANCIALRESO URCESFORINNOVATION AND INNOVATIONBASEDSTA RT-UP'S

- 58. Financingistheobstacletoinnovationmostoftenquotedbyinventors,researchersand firmswhatevertheirsize,inmostcountriesandinvirtuallyallsectors. The growth of venture capital has been spectacular but predominantly focuses on less risky investments (staff buy outs, development capital, medium -or low -tech sectors).
- 59. Insidebigcompanies, the "venture capital" approach is sometimes used to fund innovation (so that new ideas are reviewed on their merits, not incompetition with existing portfolio).
- 60. Publicpolicy -makersneedtocreateanenvironmentthatencouragesinvestorstofinance early-stageprivateequityopportunitiesininnovativeprojects.
- 61. Oneofthemajorobstaclesinobtainingfinancing forinnovativeprojectsindeveloping countries, butalsoinmanyothercountries, is the insufficient information available concerning organizations and banksthat provides uchkinds of funding, but also on the respective conditions. On the other handm any innovative ideas are not framed and presented in the proper, business—like format, to facilitate their consideration by the funding institutions.
- 62. Also, due considerations hould be given to promoting the backup of loans by knowledge-based (i.e. IPRs) instead of physical assets.

- 63. HowR&Dandinnovationisfundedandconductedmakesadifference. Ahigh proportionofprivatefundingofR&Dactivitiesreinforcestheinnovativecapacityofan economy, by amajorroleforuniver sities in performing R&D, and by only a modest government role in actually conducting R&D.
- 64. Innovationandincreasedcompetitivenessmakesamajorcontributiontonational economies.Forthatreasongovernmentsmustfocusmoreonthefunding oftheir R&D activitieswithacommercialpotentialandthatservestheneedsofnational development.PublicizingsuchR&Dprogramsandgovernmentfundingpossibilitiesshould begivenwidepublicity,inparticularamongtheinventors',R&Dandinnovato rs'community.
- 65. Questionstoconsiderincludetheroleofinstitutionalinvestmentinhigh -riskprojects, andthesizeofinvestmentdirectedatR&Dandinnovationprojects.Governmentscould establishalistofpriorityprojectsformostne ededinventionsandinnovations,inviewoftheir contributiontoeconomicgrowth.
- 66. Nationalpolicycanbeasignificantfactorinencouraginginvestmentininnovationand commercialization, and the way R&D is funded and conducted can make an important difference. National innovative capacity is reinforced by a high proportion of private funding of R&D activities, by a major role for universities in performing R&D and, by only a modest government role in actually conducting R&D. Still, policy -makers have a role to play in encouraging private R&D spending.

CONCLUDINGREMARKS

- 67. Inventionscanbearfruitandbenefitsforitscreatorsifinventionsgothroughthe innovationprocessandreachthemarketplace. Theinnovationprocess maythereforebelong andrequirealotofexpertiseandresources.
- 68. Innovationstartswithadream, and it is the entrepreneur that has the difficult task to convert that dream into an action and into a real product. Innovation is a high crisk under taking, however we should not fear for learning from failure, since the way to success is paved by less on soffailure. Inventors and innovative companies should be open to embrace continuous and accelerating change.
- 69. Innovationisnotonlytheanswertothechallengesofcompetitivenessbutisalsocrucial inthesocialfield(e.g.recognitionofinventor'sachievementsandtheirrights)andthe environmentalfield(sustainabledevelopmentandenvironmentalprotection).
- 70. Allnationshaveawealthofcreativeandinventivepeople, withavariety of cultures and experience. One of the best ways to spark great new ideas is to give creators and inventors genuine opportunities to develop their ideas. The faster the pace of innovation the greater the rise in productivity, growth and employment. The successful firms of tomorrow will be the far-sighted and responsible enterprises that have created a corporate climate favorable to invention, creativity and innovation.

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