



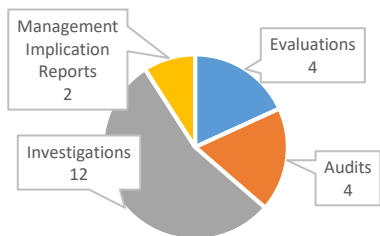
INTERNAL OVERSIGHT DIVISION (IOD) DASHBOARD

January to December 2021



OVERSIGHT 2021 ACTIVITIES AT A GLANCE

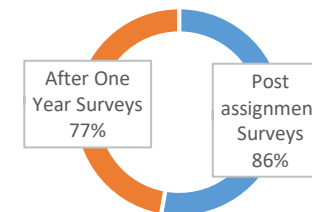
Reports issued between January - December 2021



Status of Recommendations

Open recommendations at January 1, 2021	103
Recommendations added	49
Recommendations closed	27
Open Recommendations at December 31, 2021	125

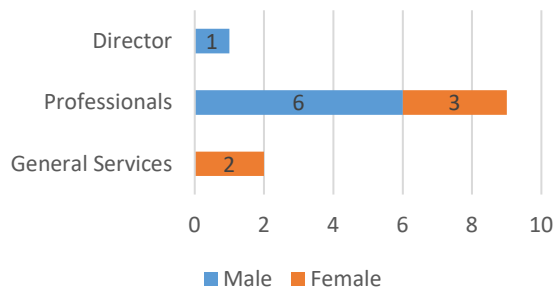
Customer Satisfaction – Cumulative Average December 31, 2021



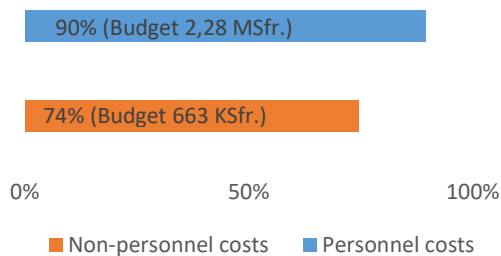
*After one year survey to measure outcome of implementation of recommendations

PLANNED ACTIVITIES AND RESOURCES IN 2021

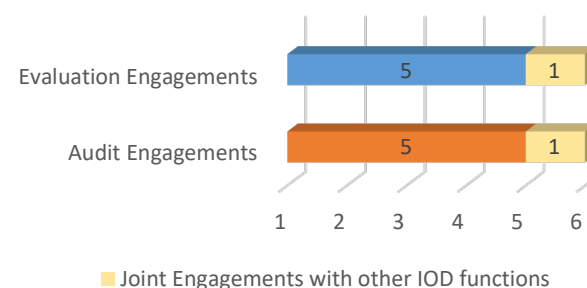
Positions and Gender Mix 2021



Total Budget Utilization 2021



Planned Engagements 2021

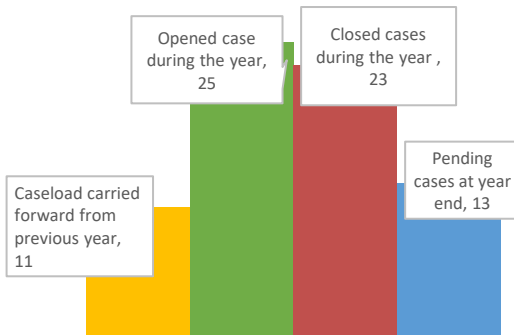


OVERSIGHT ACTIVITIES OF 2021

Status of Work at December 31, 2021



2021 Investigation Case Management



Category of Investigation Cases Opened in 2021

