

Update on the Latest Developments of the Madrid System

Madrid Working Group Roundtable

Asta Valdimarsdottir
Director
Operations Division
Madrid Registry

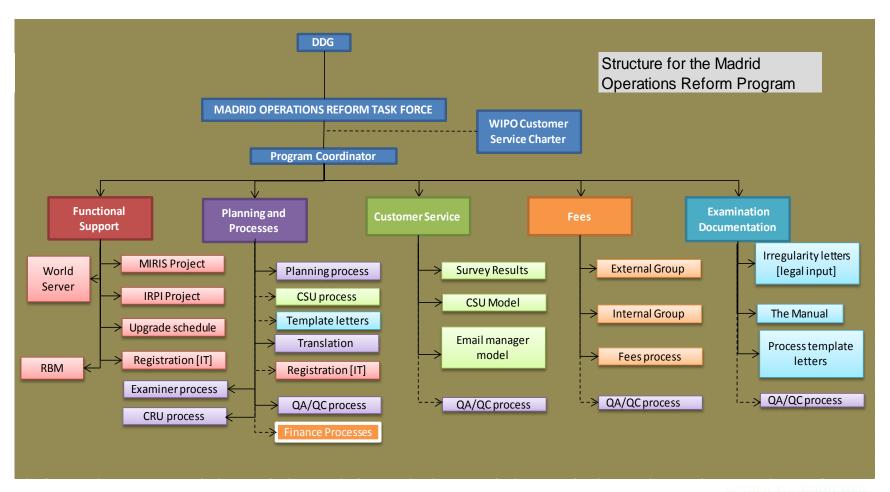
Geneva Ocotber 23, 2014

Main points

- **2013 2014**
 - Figures & Filing trend
 - Reform program
 - Online services
 - Customer Service survey
- The outlook for the next 12 months



Reform program







Applications





Applications/Registrations





Most designated Contracting Parties

Designated contracting party	Sept 2014	Increase/decrease	Sept 2013	
China	14,325	-5.0%	15,080	
European Union	12,176	-7.0%	13,091	
United States of America	11,953	-7.8%	12,968	
Russian Federation	11,819	-13.9%	13,720	
Japan	9,016	-8.4%	9,842	
Switzerland	8,928	-9.8%	9,903	
Australia	8,057	-7.8%	8,737	
Republic of Korea	7,269	-11.2%	8,189	
Turkey	6,623	-9.7%	7,332	
Ukraine	6,172	-14.2%	7,193	
Others	145,149	-6.7%	155,525	
Total	241,487	-7.7%	261,580	





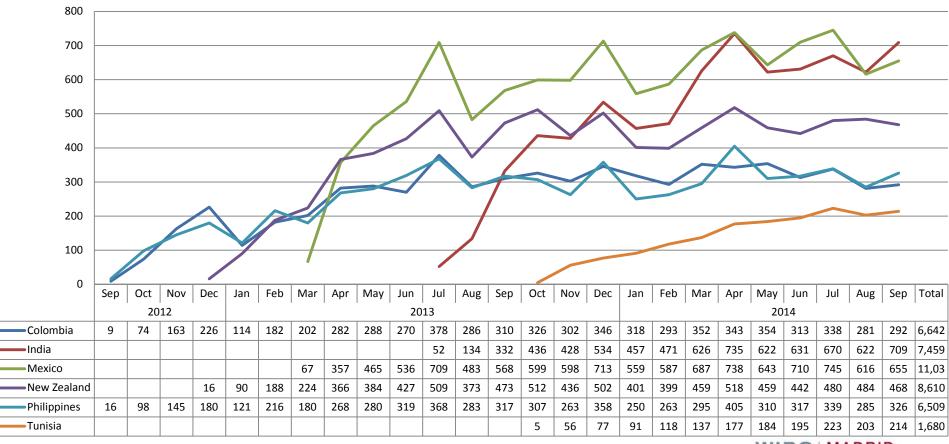
Applications by Office of Origin

Contracting party	Sept 2014	Increase/decrease	Sept 2013	
European Union	5,460	-1.0%	5,515	
United States of America	4,851	8.7%	4,464	
Germany	3,091	-8.5%	3,377	
France	2,644	-7.7%	2,865	
Switzerland	2,238	1.3%	2,210	
China	1,408	-14.9%	1,654	
Italy	1,798	6.4%	1,690	
Benelux	1,491	6.9%	1,395	
Japan	1,445	5.6%	1,368	
United Kingdom	1,445	19.6%	1,208	
Others	9.560	6.0%	9.022	
Total	35.431	1.9%	34.768	



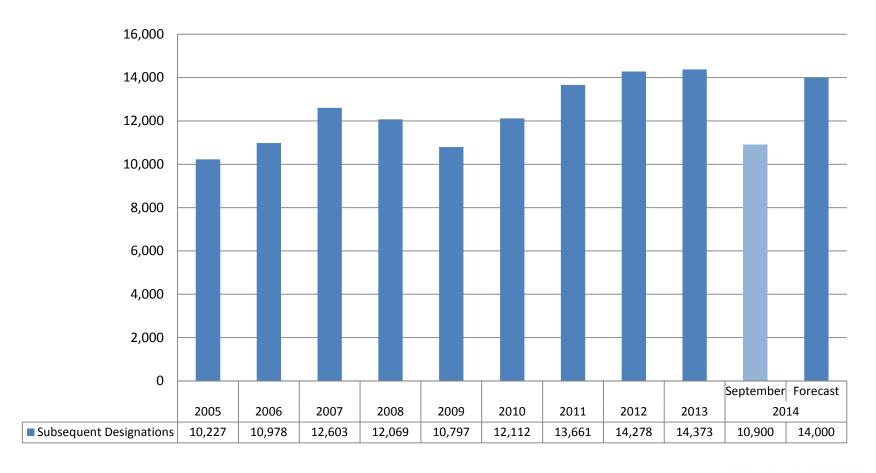


Designations and subsequent designations in new CP(Colombia, India, México, Philippines, Tunisia and New Zealand)





Subsequent designations registered

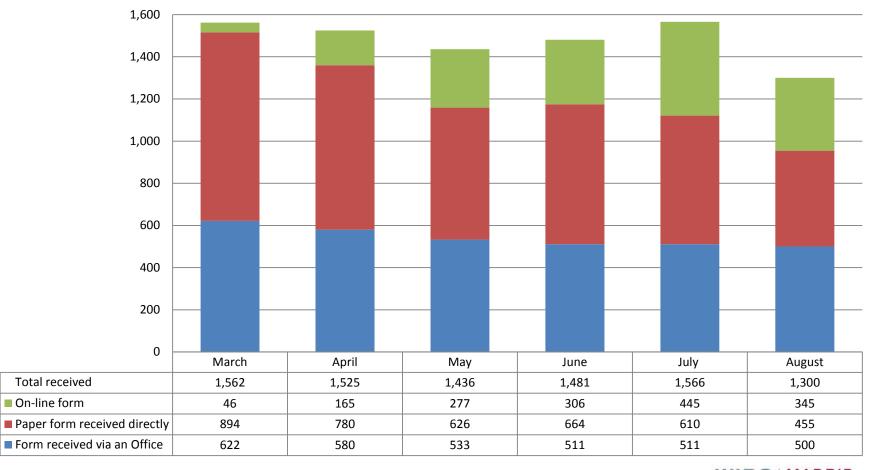






E-Subsequent designations

Subsequent designations received (2014)

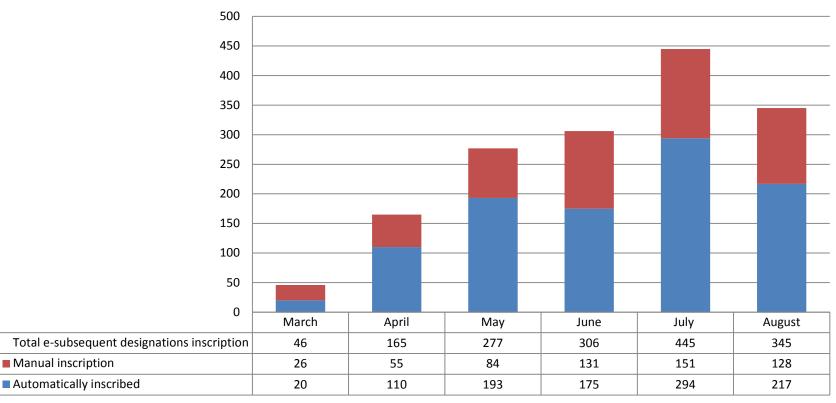






E-Subsequent designations

How e-subsequent designations are inscribed, manually or automatically (2014)







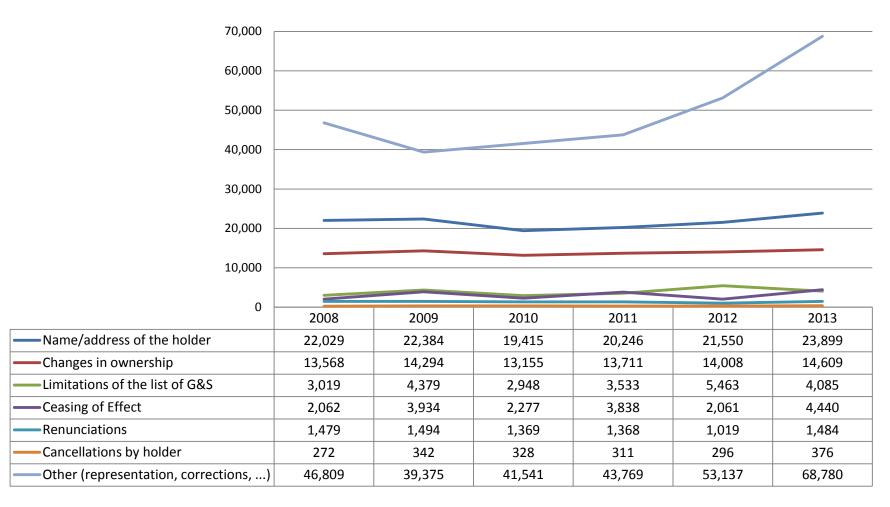
Decisions by Designated Contracting Parties

	20	09	20	10	20		20		20	
	nº	%	nº	%	nº	%	nº	%	n ^o	%
Grants of protection	111,241	41.6%	81,037	31.0%	162,569	50.2%	179,176	54.6%	200,831	57.1%
Refusals	79,336	29.7%	75,798	29.0%	73,051	22.6%	77,726	23.7%	84,757	24.1%
Silence (estimated)			104,270							18.8%



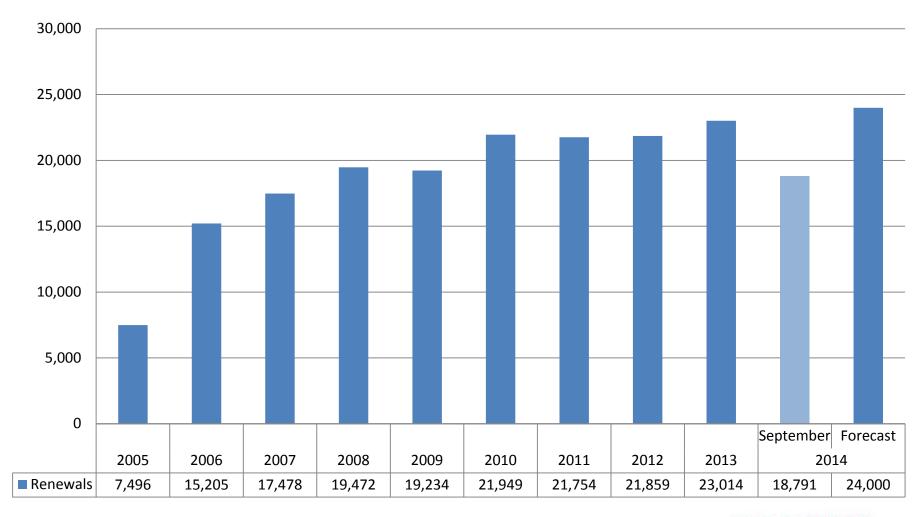


Modifications





Renewals





Corrections

	Received workload			Processed workload		
As of end of September 2014	2013	2014	Growth	2013	2014	Growth
Corrections	3,529	3,580	+1.4%	2,629	4,188	+59.3%

■The corrections in 2014 affected mainly:

Applications	2.029	52%
Subsequent designations	410	11%
Renewals	298	8%
Change in ownership	217	6%



Filing trends

- Length of the list of goods and services in an international application in 2013:
 - The average number of words in the main list of an International Application is: 121
 - Average number of words to express a limited or reduced list:
 - ■Application: 175
 - ■Subsequent designation 70
 - ■Limitation: 107





Online Services

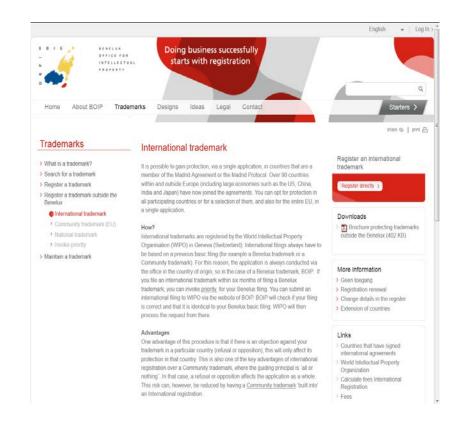
- E filing (IRPI)
- Web forms
- Databases information services
 - Global Brand Database
 - MGS Madrid Goods & Services





E-filing of international applications

- International Registration Process Integration (IRPI) is a pilot project, providing a framework for electronic filing of international applications, that started in 2012
- E-filing of international applications is now available through the Benelux Office for Intellectual Property (BOIP)

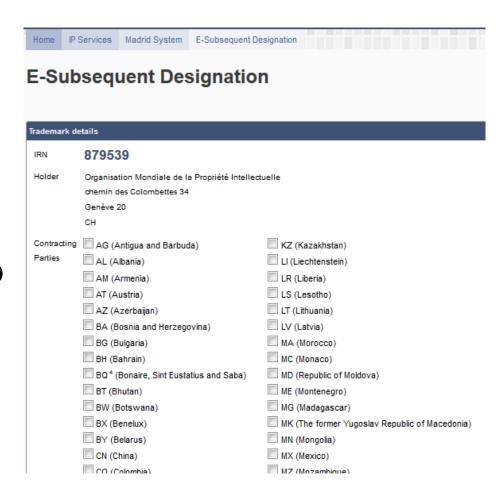






Web forms

- E-Subsequent designation:
 - Smart approach: most mandatory data elements are provided automatically
 - Easy to use, enter the IRN, select the DCP, indicate the G&S and pay the fees by credit card or through a WIPO current account.
 - Immediate acknowledgement of receipt
- Upcoming web forms
 - Change in the name or address of the representative







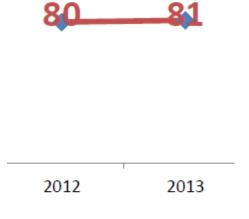
Customer service Survey – 2012 vs 2013

Service orientated satisfaction: 38% very/extremely satisfied

Perceived quality: 81% meet expectation

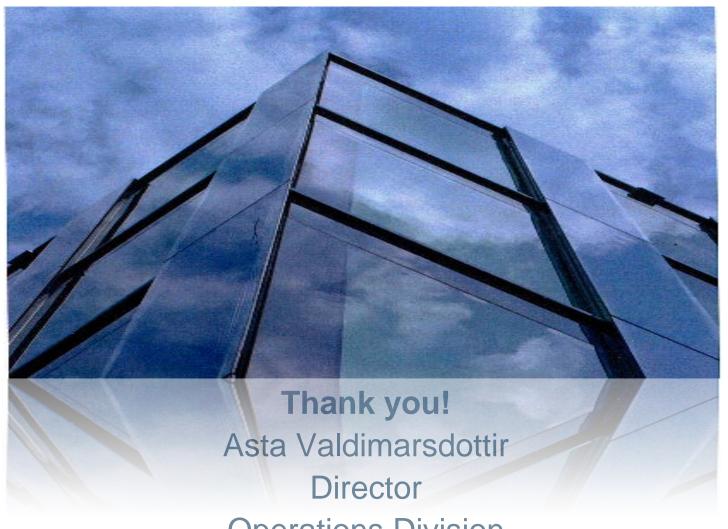
Perceived value: 38% very good and excellent answers











Operations Division

Madrid Registry

(+41 22 338 9120)

asta.valdimarsdottir@wipo.int

