

#### Workforce **Diversity** 1 Workforce at a glance 7 Diversity 2 Workforce distribution by sector Member States represented among WIPO staff 3 Workforce distribution by contract type 9 Geographical representation of staff by region Geographical representation of staff by region, Core workforce comparison by year 4a 10 contract type and gender Flexible workforce comparison by year 4b Representation of men and women by grade in Core 11a Workforce 4c Overall workforce comparison by year Representation of men and women by category and 11b age in Core Workforce 5 Fellows (2009-2023) 12 Staff in part-time employment Interns (2009-2023) **Development Talent sourcing** 13 Vacancy announcements by grade in 2023 21 Training in 2023 14 Applications received in 2023 22 2023 performance evaluation 15 Applications by region and gender **Conflict management** 16 Appointments by region in 2023 17 Applicants from unrepresented Member States 23 Conflict management 18 Progress of candidates through selection phases 19 Retirements **Endnotes** Separations

**Endnotes** 

Endnotes page.

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Notes for each page can be accessed via tooltips or in the

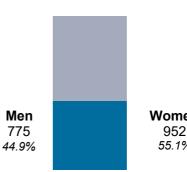
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# 202 1. Workforce at a glance

As of June 30, 2024, the workforce of the World Intellectual Property Organization comprised 1,727 people



Women	
952 55.1%	

		Total workforce	Men	Women
<u>[8]</u>	Core workforce <sup>1</sup> % of total workforce	<b>1,052</b> 60.9%	<b>480</b> 27.8%	<b>572</b> 33.1%
Executive <sup>2</sup>		9	6	3
Director		63	41	22
Professional		553	279	274
National Profession	onal Officer (NPO)	5	2	3
General Service		422	152	270
Cô.	Flexible workforce <sup>3</sup>	675	295	380

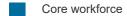
رث	Flexible workforce <sup>3</sup> % of total workforce	<b>675</b> 39.1%	<b>295</b> 17.1%	<b>380</b> 22.0%
Professional <sup>4</sup>		54	18	36
National Profess	sional Officer (NPO) ⁴	1	0	1
General Service	4	15	5	10
Reserves + FITs	3.5	37	23	14
UNDP JPOs 7		6	1	5
Monthly translate	or/reviser	2	1	1
Young experts 8		22	10	12
Fellows		102	29	73
Interns		21	6	15
Other non-staff <sup>9</sup>		415	202	213





# 2. Workforce distribution by sector

	Total	Men	Women
	232	132	100
Administration, Finance and Management Sector	203	144	59
<b></b>	435	276	159
	134	49	85
Brands and Designs Sector	74	29	45
	208	78	130
	34	17	17
Copyright and Creative Industries Sector	49	18	31
	83	35	48
	40	14	26
Global Challenges and Partnerships Sector	29	8	21
	69	22	47
Infractive and	54	35	19
Infrastructure and Platforms Sector	32	17	15
	86	52	34
IP and Innovation	77	33	44
Ecosystems Sector	76	21	55
	153	54	99
Patents and Technology	313	129	184
Sector	46	9	37
	359	138	221
Regional and National	88	38	50
Development Sector	108	30	78
	196	68	128
Sector of the Director	80	33	47
General	58	19	39
	138	52	86





Total



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# 3. Workforce distribution by contract type

Total		Men	Women
Permanent 499		222	277
Continuing 218		105	113
Fixed-term 335		153	182
<b>Temporary</b> 70		23	47
Fixed-term reserves + FITs 35		23	12
Temporary reserves + FITs		0	2
UNDP JPOs 6		1	5
Monthly translator/reviser		1	1
Young experts 22		10	12
Fellows 102		29	73
Interns 21		6	15
Other types of contract 415		202	213
TOTAL	1,727	775	952





# 4a. Core workforce comparison by year

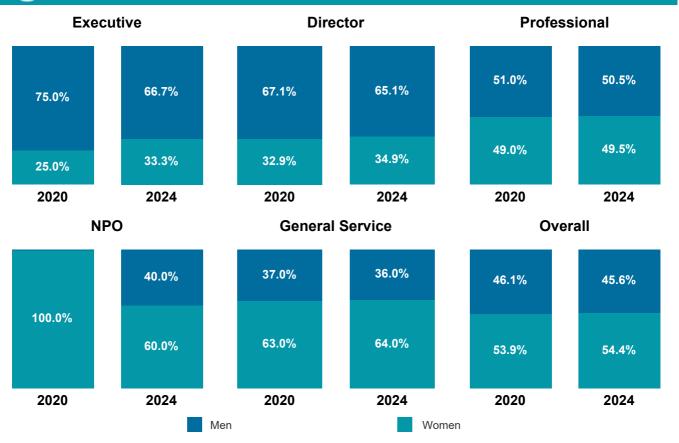
# <u>[8</u>]

### **Core workforce**

	2020	2021	2022	2023	2024
Executive	8 1	9	9	9	9
Director	76	70	71	64	63
Professional	531	530	538	536	553
National Professional Officer (NPO)	4	5	5	6	5
General Service	473	460	446	430	422
	1,092	1,074	1,069	1,045	1,052

# (=)

## Core workforce gender parity, from 2020 to 2024













# 4b. Flexible workforce comparison by year

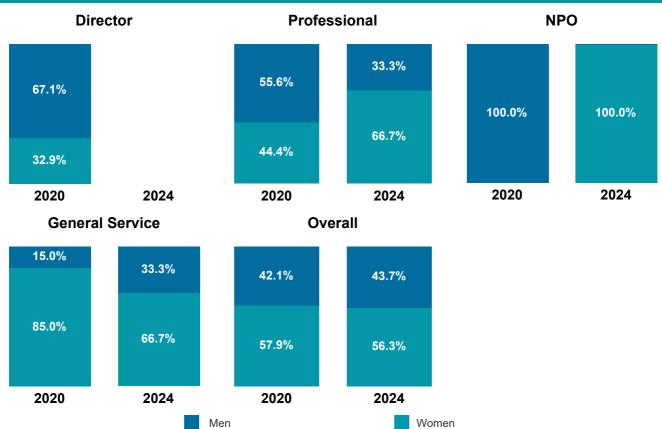


### Flexible workforce

	2020	2021	2022	2023	2024
Director	0	1	1	0	0
Professional	36	40	42	56	54
National Professional Officer (NPO)	1	1	1	1	1
General Service	18	23	14	18	15
Reserves + FITs	33	32	35	36	37
UN Staff on Loan <sup>1</sup>	1	2	4	2	0
UNDP JPOs	5	5	5	7	6
Monthly translators/revisers	7	0	0	0	2
Young experts	0	0	11	22	22
Fellows	70	84	97	102	102
Interns	16	17	20	24	21
Other non-staff	259	309	336	392	415
	446	514	566	660	675



## Flexible workforce gender parity, from 2020 to 2024











# 4c. Overall workforce comparison by year

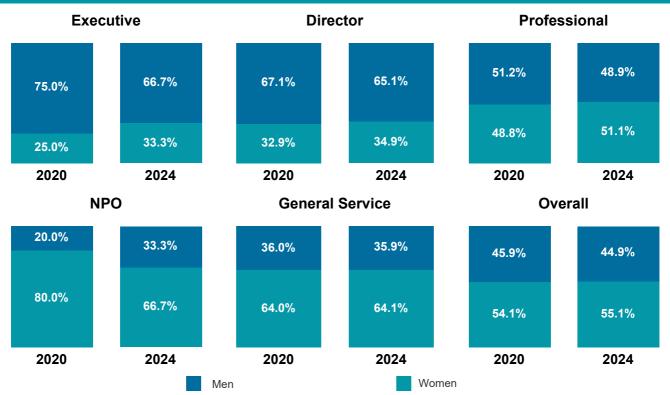


### **Overall workforce**

	2020	2021	2022	2023	2024
	8 ¹	9	9	9	9
	76	71	72	64	63
	567	570	580	592	607
ssional Officer (NPO)	5	6	6	7	6
ce	491	483	460	448	437
FITs	33	32	35	36	37
oan ²	1	2	4	2	0
	5	5	5	7	6
ors/revisers	7	0	0	0	2
	0	0	11	22	22
	70	84	97	102	102
	16	17	20	24	21
	259	309	336	392	415
	1,538	1,588	1,635	1,705	1,727



## Overall workforce gender parity, from 2020 to 2024

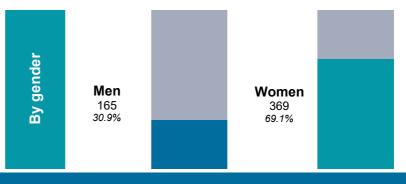






# 5. Fellows (2009-2023)

Between 2009 and 2023, WIPO welcomed a total of 534 fellows.





## By WIPO regions



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### By WIPO programs

1 Translation fellows 207

2 Examination fellows

3 Legal case manager fellows

Other specialized fellows

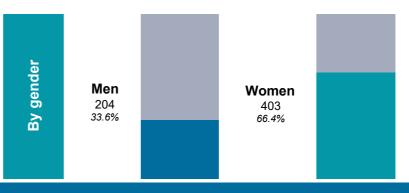
5 Visiting and research fellows





## 6. Interns (2009-2023)

Between 2009 and 2023, WIPO welcomed a total of 607 interns.





## By WIPO regions



© 2024 Mapbox © OpenStreetMap



#### By WIPO Sector<sup>1</sup>

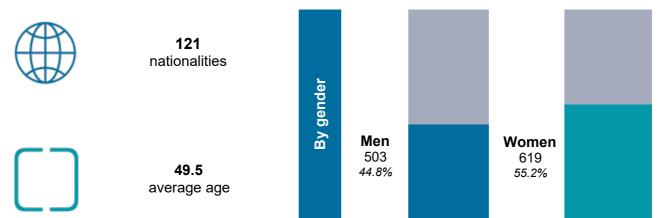
- Director General
- 2 Global Challenges and Partnerships Sector
- Regional and National Development Sector 79
- Brands and Designs Sector
- 5 Administration, Finance and Management Sector
- Patents and Technology Sector 50
- 7 Copyright and Creative Industries Sector 32
- 8 Infrastructure and Platforms Sector
- 9 IP and Innovation Ecosystems Sector





## 7. Diversity

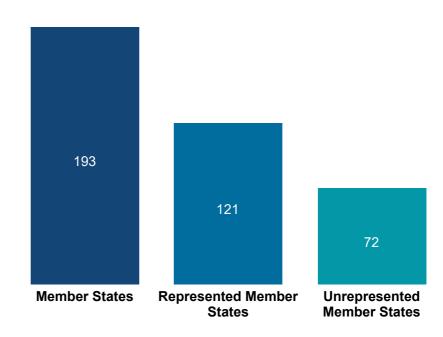
Professional and higher categories, and General Service on regular budget funding





# 8. Member States represented among WIPO staff

A total of 121 WIPO Member States are represented among WIPO staff.



Year	Member States	Represented Member States	Unrepresented Member States
2016	189	118	71
2017	191	121	70
2018	191	118	73
2019	192	123	69
2020	193	122	71
2021	193	121	72
2022	193	121	72
2023	193	122	71
2024	193	121	72







## 9. Geographical representation of staff by region

Professional and higher categories on regular budget funding



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Total	Men	Women
Western Europe 270 39.4%	131	139
Asia and the Pacific 137 20.0%	72	65
<b>Africa</b> 78 11.4%	45	33
North America 64 9.3%	31	33
Eastern and Central Europe and Central Asia 60 8.8%	32	28
Latin America and the Caribbean 60 8.8%	24	36
Middle East 16 2.3%	11	5







# 10. Geographical representation of staff by region, contract type and gender

Professional and higher categories on regular budget funding

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## Fixed-term, continuing and permanent staff



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	Africa	Asia and the Pacific	Eastern and Central Europe and Central Asia	Latin America and the Caribbean	Middle East	North America	Western Europe
Men	43	69	32	22	10	31	121
Women	27	57	26	28	3	32	129

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#### **Temporary staff**



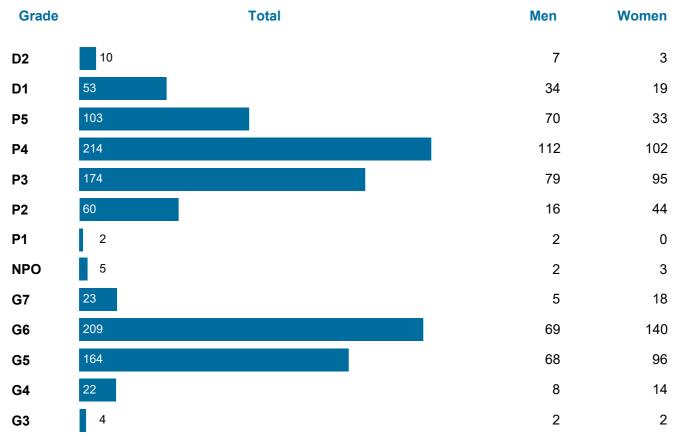
© 2024 Mapbox © OpenStreetMap

	Africa	Asia and the Pacific	Eastern and Central Europe and Central Asia	Latin America and the Caribbean	Middle East	North America	Western Europe
Men	2	3	0	2	1	0	10
Women	6	8	2	8	2	1	10

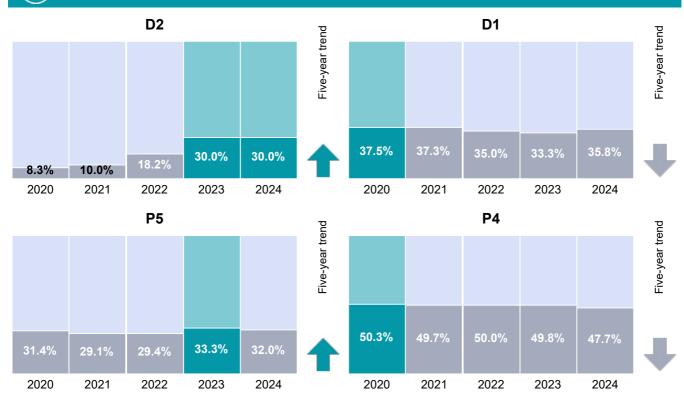


# 11a. Representation of men and women by grade in Core Workforce













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# 11b. Representation of men and women by category and age in Core Workforce

By category and average age			<u></u>
Category	Total	Men	Women
<b>Director</b> average age	63	41	22
	56.8	57.3	55.9
Professional average age	553	279	274
	48.8	48.9	48.6
National Professional Officer (NPO) average age	5	2	3
	44.6	53.0	39.0
General Service average age	422	152	270
	51.8	53.0	51.1





# 12. Staff in part-time employment

Part-time (50% of full-time equivalent)

1 0		
Fixed-term, continuing and permanent staff		
Total	Men	Women
Full-time (100% of full-time equivalent) 1,020	501	519
Part-time (90% of full-time equivalent) 17	1	16
Part-time (80% of full-time equivalent) 42	1	41
Part-time (50% of full-time equivalent) 8	0	8
Temporary staff		
Total	Men	Women
Full-time (100% of full-time equivalent) 70	23	47
Part-time (80% of full-time equivalent)	0	1

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# 13. Vacancy announcements by grade in 2023

Fixed-term appointment

**Temporary appointment** 

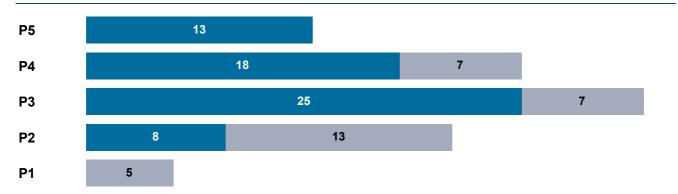
**Total** 

#### **Director**

D2

**D1** 

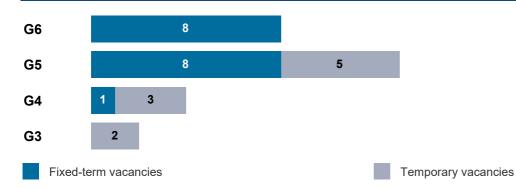
### **Professional**



#### **National Professional Officer**

**NOB** 

#### **General Service**

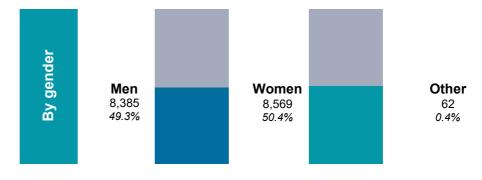






# 14. Applications received in 2023

Number of job applications received in 2023: 17,016



	Men	Women	Other	Total
Director				
D2	66	45	1	112
D1	268	230	0	498
	334	275	1	610
Professional				
P5	1,083	691	9	1,783
P4	2,121	1,428	16	3,565
P3	2,210	2,210	18	4,438
P2	1,420	2,103	12	3,535
			4	700
P1	294	443	1	738
	294 7,128	6,8 <b>7</b> 5	56 S	
	7,128 sional Officer  0 0 18	6,875 0 0 20	0 0 0	14,059 0 0 38
P1  National Profes  NOE  NOD	7,128 sional Officer  0 0	6,875 0 0	0 0	14,059 0 0
P1  National Profes  NOE  NOD	7,128 sional Officer  0 0 18 18	6,875 0 0 20	0 0 0	14,059 0 0 38
National Profess NOE NOD NOB	7,128 sional Officer  0 0 18 18	6,875 0 0 20	0 0 0	14,059 0 0 38
National Profess NOE NOD NOB General Service	7,128 sional Officer  0 0 18 18	0 0 20 20	0 0 0 0	14,059 0 0 38 38
National Profess NOE NOD NOB General Service	7,128 sional Officer  0 0 18 18	0 0 20 20	0 0 0 0	14,059 0 0 38 38
National Profess NOE NOD NOB General Service G6 G5	7,128 sional Officer  0 0 18 18 241 336	6,875 0 0 20 20 20 351 708	0 0 0 0 0	14,059 0 0 38 38 594 1,045





# 15. Applications by region and gender

Professional and higher categories



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Region	Men	Women	Other	Total
Africa	2,262	1,477	11	3,750
Asia and the Pacific	1,428	1,408	13	2,849
Eastern and Central Europe and Central Asia	662	1,123	4	1,789
Latin America and the Caribbean	656	770	0	1,426
Middle East	399	386	0	785
North America	372	353	22	747
Western Europe	1,701	1,653	7	3,361
Total	7,480	7,170	57	14,707

Note: Appointments to posts under Funds-In-Trust are not included.







# 16. Appointments by region in 2023

Professional and higher categories



Region	Men	Women	Total
Africa	3	2	5
Asia and the Pacific	6	9	15
Eastern and Central Europe and Central Asia	5	3	8
Latin America and the Caribbean	3	5	8
Middle East	0	2	2
North America	3	4	7
Western Europe	7	9	16
Total	27	34	61

Note: Appointments to posts under Funds-In-Trust are not included.











# 17. Applicants from unrepresented Member States

Professional and higher categories

2018/2019

**3,619 applicants** *13.3% of total applicants* 

2020/2021

**1,622 applicants** 6.9% of total applicants

2022/2023

**1,874 applicants** 6.6% of total applicants

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## Breakdown by gender

Category	2018/19	2020/21	2022/23
Male applicants from unrepresented Member States as % of all male applicants	2,356	924	948
	15.3%	7.3%	6.4%
Female applicants from unrepresented Member States as % of all female applicants	1,263	693	916
	10.6%	6.4%	6.8%
Other applicants from unrepresented Member States as % of all other applicants	0	5	10
	0.0%	12.5%	10.0%



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# 18. Progress of candidates through selection phases

Fixed-term vacancies, P4 to D2

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IVICA	ie a		IGa	IILƏ

		Shortlisted	Interviewed	Recommended	Selected
D2	2016-2017	6	2	2	1
	2018-2019	11	10	4	2
	2020-2021	14	13	3	2
	2022-2023	10	7	1	0
D1	2016-2017	53	31	19	8
	2018-2019	91	63	39	17
	2020-2021	38	21	9	1
	2022-2023	29	10	6	1
P5	2016-2017	71	33	20	10
	2018-2019	58	44	16	6
	2020-2021	84	45	26	8
	2022-2023	118	52	19	8
P4	2016-2017	139	61	38	14
	2018-2019	191	112	53	21
	2020-2021	101	67	35	18
	2022-2023	187	99	46	24

## Female applicants

		Shortlisted	Interviewed	Recommended	Selected
D2	2016-2017	1	1	0	0
	2018-2019	2	2	2	0
	2020-2021	8	5	1	0
	2022-2023	12	3	3	3
D1	2016-2017	30	24	19	3
	2018-2019	61	33	16	6
	2020-2021	26	12	9	6
	2022-2023	20	10	8	1
P5	2016-2017	54	32	20	2
	2018-2019	47	27	17	7
	2020-2021	64	27	11	5
	2022-2023	85	37	20	8
P4	2016-2017	108	62	38	12
	2018-2019	138	80	44	21
	2020-2021	93	45	22	13
	2022-2023	160	75	40	18









## 19. Retirement

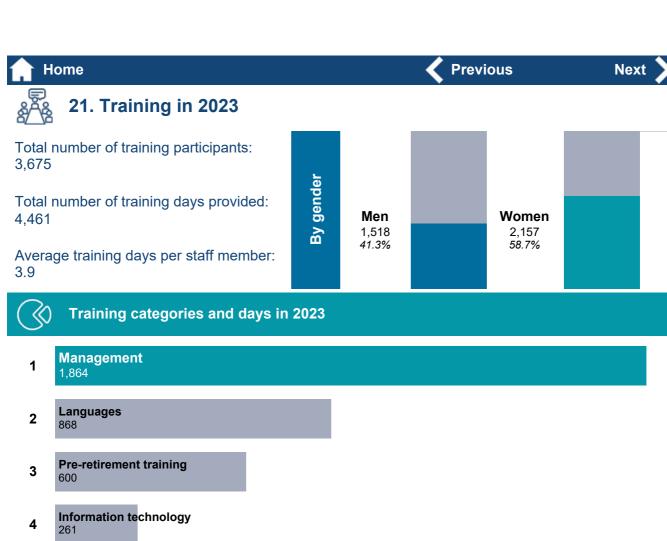
## Based on retirement at the age of 65 years

Grade	Gender	2024	2025	2026	2027	2028
Director	Men	4	3	3	3	3
	Women	1	0	1	2	1
	Total	5	3	4	5	4
Professional	Men	1	4	5	8	8
	Women	5	3	3	7	11
	Total	6	7	8	15	19
General Service	Men	1	1	3	8	7
	Women	4	3	3	4	6
	Total	5	4	6	12	13
Total		16	14	18	32	36

Note: Since January 1, 2020, staff members with an acquired right to retire at age 60 or 62 may opt to retire at age 65.

# ⇔ 20. Separations

Category	2019	2020	2021	2022	2023
Retirement	21	21	19	20	50
Resignation	12	10	9	15	8
Termination	2	26	10	10	2
Expiration of appointment	47	10	10	27	7
Death	0	4	2	2	1
Termination following disability	6	5	4	1	1
Inter-agency transfer	1	3	2	0	1
Total	89	79	56	75	70



Pre-retirement training
600

Information technology
261

Communication
230

Induction programs
156

Registration systems
136

Health/safety/security
108

Technical training
91

Other 1

11 Intellectual property 38
 12 Ethics and integrity 25

Diversity (including gender equality)
15

Note: since more than one staff member has participated in more than one training session, the number of training participants does not equal the number of staff.





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## 22. 2023 performance evaluation

1,070 performance evaluations for 2023 have been completed as at June 30, 2024.

### **Ratings**

#### **Outstanding performance**

#### Effective performance

806

75.3%

#### Improvement in performance needed

2 0.2%

#### **Unsatisfactory performance**

0

0.0%

#### PMSDS cancelled 1

3.6%

#### **PMSDS** not completed

5.5%

Note: Staff members on an initial fixed-term appointment are subject to a one-year probation period and are not, therefore, subject to the Performance Management and Staff Development System (PMSDS).





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# 23. Conflict management

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### Cases filed by staff

	2019	2020	2021	2022	2023
Requests for review of administrative decisions	15	5	9	9 4	2
Grievances <sup>1</sup>	2 ²	1	0	1	3 5
Rebuttals of performance appraisals	1	0	1	0	2
Internal appeals to WIPO Appeal Board	27	9	2	6	1
Complaints to ILO Administrative Tribunal	12	8	8 ³	4	7 <sup>6</sup>
Total	57	23	20	20	15



## Cases filed by subject matter in 2023

#### **Harassment**

4

## Performance management

3

### Miscellaneous

3

#### Selection

2

#### Non-renewal

2

### Benefits/entitlements

1

Note: A single case may be recorded more than once during the same period or during different periods as it goes through the internal justice system (e.g., a request for review, a rebuttal or a grievance may become an appeal to the WIPO Appeal Board, then a complaint to the Administrative Tribunal of the International Labour Organization (ILO)).





### 24. Endnotes

#### 1. Workforce at a glance

- 1. Staff holding a fixed-term, continuing or permanent appointment on regular budget funding.
- 2. The Executive category includes the Director General, Deputy Director Generals and Assistant Director Generals.
- 3. Staff holding a temporary appointment on regular budget funding; staff on non-regular budget funding (Reserves and Funds-in-Trust); UN staff on Loan; Junior Professional Officers (JPOs); Interns; Fellows; Monthly/daily translators/revisers; Individual Contractor (ICŚ); Agency Workers; External Providers; and individuals from the SYNI program of the Swiss Bureau of Subsidized Temporary Employment.
- 4. Staff holding a temporary appointment on regular budget funding.
- 5. Staff holding appointments under the WIPO Reserve Fund (Reserves) or Funds-in-Trust (FITs).
- 6. UN staff on loan under the Inter-Organization Agreement concerning Transfer, Secondment or Loan of Staff among the Organizations applying the United Nations Common System of Salaries and Allowances.
- 7. UNDP JPOs are assigned on a loan basis to WIPO under an agreement between UNDP and WIPO.
- 8. In 2022 WIPO is pioneering a 'Young Experts Program' to train the next generation of global IP leaders to help build innovation ecosystems around the world.
- 9. Includes Individual Contractor (ICS), Agency Workers and External Providers working on WIPO premises, as well as individuals from the SYNI program of the Swiss Bureau of Subsidized Temporary Employment assigned to WIPO for training purposes.

#### 4a. Core workforce comparison by year

1. The Assistant Director General of the Administration and Management Sector ended his mandate on September 30, 2020. A new ADG for the sector took up his duties on January 1, 2021.

#### 4b. Flexible workforce comparison by year

1. UN staff on Loan have been included in the flexible workforce since the end of 2020.

#### 4c. Overall workforce comparison by year

- 1. The Assistant Director General of the Administration and Management Sector ended his mandate on September 30, 2020. A new ADG for the sector took up his duties on January 1, 2021.
- 2. UN staff on Loan have been included in the flexible workforce since the end of 2020.

#### 6. Interns (2009-2023)

Since 2009, WIPO Sectors have undergone numerous changes, including restructurings as well as the creation of the new IP and Innovation Ecosystems Sector in 2021, which impact the apportionment of interns by Sector.





### 24. Endnotes

### 7. Member States represented among WIPO staff

List of unrepresented Member States as at June 2024: Andorra, Angola, Antigua and Barbuda, Bahamas, Bahrain, Barbados, Belize, Botswana, Brunei Darussalam, Burkina Faso, Cabo Verde, Central African Republic, Chad, Comoros, Congo, Cook Islands, Djibouti, Dominica, Dominican Republic, Equatorial Guinea, Eritrea, Estonia, Eswatini, Fiji, Gabon, Gambia, Guinea, Guinea-Bissau, Guyana, Holy See, Iceland, Iraq, Kiribati, Kuwait, Lao People's Democratic Rep., Liechtenstein, Luxembourg, Maldives, Mali, Malta, Marshall Islands, Monaco, Montenegro, Namibia, Nauru, Niue, Oman, Panama, Papua New Guinea, Paraguay, Qatar, Saint Kitts and Nevis, Saint Lucia, Samoa, San Marino, Sao Tome and Principe, Saudi Arabia, Sierra Leone, Slovenia, Solomon Islands, Somalia, St Vincent and the Grenadines, Sudan, Suriname, Tajikistan, Timor-Leste, Tonga, Turkmenistan, Tuvalu, United Arab Emirates and Vanuatu.

#### 21. Training in 2023

1. Includes training on the Enterprise Resource Planning/Administrative Integrated Management System

#### 22. 2023 performance evaluation

Cancelled, for example due to the absence of a staff member or supervisor.

### 23. Conflict management

- 1. From January 1, 2022, the Internal Oversight Division became the intake office for workplace-related conflict and grievance complaints. Upon completion of the investigative process in relation to the complaint, a report is submitted to the Director General. From 2022 onwards, "Grievances" refer to cases transmitted to the Director General during the reporting period.
- 2. This figure reflects the number of staff members who filed formal harassment complaints.
- 3. One case includes 12 complaints filed before the ILOAT by (current or former) staff members regarding their former contractual
- 4. One request for review was submitted by 14 staff members.
- 5. This figure includes complaints by staff members and other personnel. Grievances may be filed, in addition to staff members, by fellows, interns, individual contractors and agency workers.
- 6. Two cases include complaints filed before the ILOAT by multiple (current or former) staff members: the first case was submitted by three complainants and the second by six complainants.