## **JOPAL SURVEY**

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II. Use of JOPAL information by your Office/Organiz	ation_
(Tick appropriate box)	
<ul> <li>θ Currently using (Go to Section III)</li> <li>√ Previously used but discontinued (Please specify v.)</li> </ul>	vhy)
Used JOPAL CD-ROM. Difficult use due to nonpractical so	ftware
	(Go to Section V)
	, ,
в Never Used (Please specify why)	
	(Go to Section V)
<b>III.</b> Who is using the JOPAL Information?	
√ Own Staff	
√ General Public	
θ Other (Please specify)	

## **IV.** How is the JOPAL Service used?

- 1. JOPAL updates are now available on the Internet in two forms:
  - i. As a monthly update in PDF format on WIPO's Web site (http://www.wipo.int)
  - ii. As an update to the database (JOPAL Database (http://jopal.wipo.int)
- a) PDF Update Files (Please complete if use is made of the JOPAL PDF update files)

inp arente fittes)						
Wha	at form of access do you provide to the PDF update files:					
θ	Internet Access via Local Network (by download and loading on local server) Printed Other (Please specify)					
	iils of the Service you provide:					
<u>b)</u>	JOPAL Database (Please complete if use is made of the JOPAL Database)					
In addition to the Search facilities, a BROWSE function is provided.  Do you use the BROWSE facility? X Yes No						
	O, why not?					
	you happy with the SEARCH features/functionality provided?  Yes No					
II IN	O, what features would you like changed or added?					
•	you find the automatic link from the IPC Classification in the RESULTS list the PCT Database a useful feature? Yes No					
Plea	se comment					

2. The Journal was previously published both in paper and on CD-ROM. Indicate if you still use either of these:
Paper Form X CD-ROM
Please comment on why you still use them  Software is very complicated and not user friendly. It is difficult to use manu. There are no general instructions on the screen.
3. What changes or additions would increase the value of the JOPAL Service to you and your customers?  New modern user interface
V. Does your Office/Organization use other sources of Non-Patent Literature?
X Yes No
If yes, please provide details of the services used (see Appendix).
VI. If the JOPAL Service was discontinued, what effect would this have for your Office/Organization?
Decline in search quality
VII. Other comments
Please provide any additional comments that you consider relevant to the Survey.  Software should comply with standards for non patent document search as with patent data base search (example MIMOSA)
Please address any queries to Mr. W.M. Guy by e-mail to iois.mail@wipo.int or fax to +41 22 734 6392
[Appendix follows]

## APPENDIX

Service Name	Service Provider	Service Type:  I=Internet C=CD-ROM O=Other (Specify)	Free Service Yes or No	Estimated Service Cost per month	Additional Remarks
DERWENT		О	YES		
MERCK		О	YES		